



No-Show Policy for Tee Time Bookings

At Rosebud Country Club, we strive to provide our members with a seamless and enjoyable golfing experience. To ensure the efficient use of the course and allow all members the opportunity to secure tee times, we have implemented the following no-show policy for members who fail to honour their tee time bookings. This policy is designed to minimize gaps in the field and promote fairness and respect for fellow golfers.

Definition of a No-Show:

A "no-show" is defined as a member who has booked a tee time but fails to arrive for their scheduled time without providing prior notice of cancellation.

No-Show Penalties:

1. First No-Show: Written Warning

On the first occurrence of a no-show, the member will receive a formal written warning. This warning will be sent via email and will remind the member of the importance of honoring tee time bookings or canceling in advance if they are unable to attend.

2. Second No-Show: \$10 Competition Fee Invoice

On the second occurrence, the member will receive an invoice for the \$10.00 competition fee, even if the no-show occurred for a non-competition round. This fee is intended to reflect the impact of their absence on the scheduling of other members and the efficient operation of the course.

The invoice must be settled promptly to maintain booking privileges.

3. Third No-Show: One-Month Ban from Online Booking

Upon the third no-show within a 12-month period, the member will face a one-month suspension from using the online booking system. During this suspension, the member will only be able to secure tee times by calling the Golf Shop directly.

This measure ensures that members who habitually miss their bookings take extra steps to secure their times and consider their commitment more carefully.



How to Avoid a No-Show:

Members are encouraged to cancel their tee time booking via the online system or by contacting the Golf Shop at least **24 hours in advance** if they are unable to attend. This courtesy allows the club to reallocate the time to another member, ensuring efficient use of the course.

Special Considerations:

The club recognizes that there may be unforeseen circumstances (e.g., emergencies or health-related issues) that could result in a no-show. In such cases, members are encouraged to contact the Golf Shop as soon as possible to explain the situation. Management will review these cases on an individual basis to determine whether penalties should be applied.

Enforcement:

The club will track no-shows over a rolling 12-month period. Penalties will reset after 12 months without any additional no-shows.

Members who fail to pay the invoiced \$10.00 competition fee or abide by the one-month suspension may face further disciplinary actions, including suspension of golfing privileges at the discretion of the Rosebud Country Club Captain.

Purpose of the Policy:

This no-show policy is intended to ensure fairness and optimize the playing experience for all members by reducing unused tee time slots. We appreciate your cooperation in adhering to these guidelines and helping us maintain a high level of service and availability for all.

Should you have any questions regarding this policy, please contact the Rosebud Country Club Captain at captain@rcc.golf or the Golf Manager at golfmanger@rcc.golf.

This policy balances fairness and accountability, ensuring that members are aware of the consequences while providing opportunities for them to adjust their habits after receiving warnings.

Kind Regards,

Milton Johnson (Captain)
Rosebud Country Club

Matt Bolton (Golf Manager)
Rosebud Country Club